# OLD MACHAR MEDICAL PRACTICE THE RIGHT TO ERASURE

#### **Co-Ordinator:**

Practice Manager Old Machar Medical Practice

### **Reviewer:**

Office Manager Old Machar Medical Practice

# Approver:

Partners Old Machar Medical Practice

# **Implementation Date:**

**May 2018** 

#### **Review:**

The policy will be reviewed biennially by the Practice Manager of Old Machar Medical Practice

### **Review Date:**

**May 2027** 

Jan Oa

Signature

Giona Paterson

Signature

SHOSS

Signature

Old Machar Medical Practice 526 King Street ABERDEEN AB24 5RS

#### OLD MACHAR MEDICAL PRACTICE THE RIGHT TO ERASURE

#### The right to erasure

The right to erasure is also known as "the right to be forgotten" and in general refers to an individual's right to request the deletion or removal of personal information where there is no compelling reason for Old Machar Medical Practice to continue using it.

As with other rights, there are particular conditions around this right and it does not provide individuals with an absolute right to be forgotten.

Individuals have the right to have their personal information deleted or removed in the following circumstances:

- When it is no longer necessary for the purpose for which it was collected.
- When Old Machar Medical Practice no longer have a legal basis for using your personal
  information, for example if you gave us consent to use your personal information in a
  specific way, and you withdraw your consent, we would need to stop using your
  information and erase it unless we had an overriding reason to continue to use it.
- When you object to Old Machar Medical Practice using your personal information and there is no overriding legitimate interest for us to continue using it.
- If we have used your personal information unlawfully.
- If there is a legal obligation to erase your personal information for example by court order.

Old Machar Medical Practice can refuse to deal with your request for erasure when we use your personal information for the following reasons:

- to comply with a legal obligation for the performance of a public interest task or exercise of official authority.
- for public health purposes in the public interest.
- archiving purposes in the public interest, scientific research, historical research or statistical purpose.
- the exercise or defence of legal claims.

When using personal information our legal basis is usually that its use is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in us under the National Health Service (General Medical Services Contracts) (Scotland) Regulations 2018 as noted previously. This means that in most circumstances we can refuse requests for erasure. However, we will advise you of this as soon as possible following receipt of your request.

#### OLD MACHAR MEDICAL PRACTICE THE RIGHT TO ERASURE

#### The right to restrict processing

You have the right to control how we use your personal information in some circumstances. This is known as the right to restriction. When processing is restricted, Old Machar Medical Practice are permitted to store your personal information, but not further use it until an agreement is reached with you about further processing. We can retain enough information about you to ensure that your request for restriction is respected in the future.

Examples of ways you can restrict our processing would be:

- If you challenge the accuracy of your personal information, stop using it until we check its accuracy.
- If you object to processing which is necessary for the performance of our tasks in the public interest or for the purpose of legitimate interests, we will restrict our processing while we consider whether our legitimate grounds override your individual interests, rights and freedoms.
- If our use of your personal information is found to be unlawful and you ask for restriction instead of full erasure we will restrict our processing.
- If we no longer need your personal information but you need it to establish, exercise or defend a legal claim, we will restrict our processing.

If we have shared your personal information with any individuals or organisations, if we restrict our processing, we will tell those individuals or organisations about our restriction if it is possible and not an unreasonable amount of effort.

Whenever we decide to lift a restriction on processing we will tell you.

#### The right to data portability

The right to data portability allows individuals to obtain and re-use their personal information for their own purposes across different services. It allows them to move, copy or transfer personal information easily from one IT environment to another in a safe and secure way. For example: it enables consumers to take advantage of applications and services which can use their information to find them a better deal.

The right to data portability only applies when the individual has submitted their personal information directly, through electronic means to Old Machar Medical Practice. This means that in most circumstances the right to data portability does not apply within Old Machar Medical Practice.

# OLD MACHAR MEDICAL PRACTICE THE RIGHT TO ERASURE

# Rights related to automated decision making and profiling

You have the right to object to any instances where a decision is made about you solely by automated means without any human involvement, including profiling.

Old Machar Medical Practice does not undertake any decision-making about you using wholly automated means.